

NCQA's PCMH 2011

Summary

6 Standards, 28 Elements, 152 Factors

| Points | Standard and Element | No. Factors | Must Pass 50% score |
|-------------------|---|--------------------|------------------------------------|
| 20 | 1 Enhance Access and Continuity | 34 | |
| 4 | A Access During Office Hours | 4 | X |
| 4 | B After-Hours Access | 5 | 1, B, 3 CF |
| 2 | C Electronic Access | 6 | |
| 2 | D Continuity | 3 | |
| 2 | E Medical Home Responsibilities | 4 | |
| 2 | F Culturally and Linguistically Appropriate Services (CLAS) | 4 | |
| 4 | G The Practice Team | 8 | 1, 6, 2 CF |
| 16 | 2 Identify and Manage Patient Populations | 34 | |
| 3 | A Patient Information | 12 | |
| 4 | B Clinical Data | 9 | |
| 4 | C Comprehensive Health Assessment | 9 | |
| 5 | D Use Data for Population Management | 4 | X |
| 17 | 3 Plan and Manage Care | 24 | |
| 4 | A Implement Evidence-Based Guidelines | 3 | 3, A, 3 CF |
| 3 | B Identify High-Risk Patients | 2 | |
| 4 | C Care Management | 7 | X |
| 3 | D Medication Management | 6 | 3, D, 1 CF |
| 3 | E Use Electronic Prescribing | 6 | |
| 9 | 4 Provide Self-Care Support and Community Resources | 10 | |
| 6 | A Support Self-Care Process | 6 | X |
| 3 | B Provide Referrals to Community Resources | 4 | |
| 18 | 5 Track and Coordinate Care | 25 | |
| 6 | A Test Tracking and Follow-Up | 10 | 5, A, 1 CF |
| 6 | B Referral Tracking and Follow-Up | 7 | X |
| 6 | C Coordinate with Facilities/Care Transitions | 8 | |
| 20 | 6 Measure and Improve Performance | 22 | |
| 4 | A Measure Performance | 4 | |
| 4 | B Measure Patient/Family Experience | 4 | |
| 4 | C Implement Continuous Quality Improvement | 4 | X |
| 3 | D Demonstrate Continuous Quality Improvement | 4 | |
| 3 | E Report Performance | 3 | |
| 2 | F Report Data Externally | 4 | |
| 0 | G Use Certified EHR Technology | 2 | |
| 100 Points | 28 Elements | 152 Factors | 6 MP Elements 29 points |