

Element 1.D

Continuity

PCMH 1: Enhance Access and Continuity (20 points)

The practice provides access to culturally and linguistically appropriate routine care and urgent team-based care that meets the needs of patients/families.

ELEMENT D: Continuity (2 points)

The practice provides continuity of care for patients/families by:	NOT DONE	BEGUN	DONE AND IN BINDER	WORK PLAN
1. Expecting patients/families to select a personal clinician Documented process for selection of personal clinician may include written documentation to be given out to patients				} N/A as solo practitioner
2. Documenting the patient's/family's choice of clinician screen shot showing documentation of patient choice in clinician				
3. Monitoring the percentage of patient visits with a selected clinician or team. Report of at least one week of data showing the total proportion of patient encounters that occurred with the selected clinician				

100% - The practice meets all 3 factors

75% - No Scoring Option

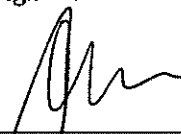
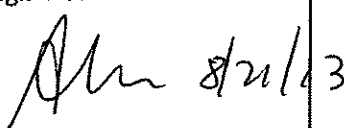
50% - The practice meets 2 factors

25% - The practice meets 1 factor

0% - The practice meets no factors

Bennington Blueprint Project

**Dr. Avery Wood
Policy & Guidelines**

Policy # Policy Title: Access for Care	Developed by: Avery Wood, MD	Approved by: Avery Wood, MD
Origin date: 06/2010 Revised date: 08/20/2013 Reviewed:	Signature: 	Signature: 

I. Purpose:

This practice is a solo practice with Avery Wood, MD as the only provider. All patients see Avery Wood, MD to ensure continuity of care and patient satisfaction.

II. Scope:

Applies to all patients who call or electronic message the office for care such as an appointment to be seen in the practice

III. Responsibility:

Patients can schedule themselves for an appointment through the practice website.

The Administrative Assistant or Dr. Wood can also schedule patient appointments.

IV. Policy

1. The patient who calls or electronic messages for an appointment will be scheduled with Dr. Wood.
2. When Dr. Wood is out of town, a locum tenens will see any patient needing acute care. Notes on that visit will be documented and reviewed by Dr. Wood upon her return.

NCQA 2011 standards: 1D