

Avery Wood, MD Practice
 Patient Satisfaction Survey
 Responses: 44
 Dates Survey distributed: mid-May to mid-July, 2013
 Provider: Avery Wood, MD

<i>Demographics</i>		<i>Under 24</i>	<i>25 -44 years</i>	<i>45-64 years</i>	<i>65 years or older</i>	<i>Number of Responses</i>
1. Patient's age		9	14	19	2	44
	Percentage of Responses	20%	32%	43%	5%	

<i>Health Status</i>		<i>Excellent</i>	<i>Very Good</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Number of Responses</i>
2. In general, how would you rate your health?		5	13	17	5	4	44
	Percentage of Responses	11%	29%	39%	11%	9%	

<i>Access (email, portal, phone)</i>		<i>Yes</i>	<i>No</i>	<i>Sometimes</i>	<i>Number of Responses</i>
3. Do you use email regularly?		26	9	9	44
	Percentage of Responses	60%	20%	20%	

		<i>Yes</i>	<i>No</i>	<i>I tried but couldn't figure it out</i>	<i>Number of Responses</i>
4. Have you used Dr. Wood's on-line Patient Portal?		28	8	4	40
	Percentage of Responses	70%	20%	10%	
5. In the last year, have there been times when you have not had a reliable phone to use?		6	34		40
	Percentage of Responses	15%	85%		

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Patient Survey - Avery Wood MD

I would like to get your feedback on how well my office is working for you and your children.
I appreciate your taking a moment to fill this out.

About you:

What is your age? Under 25 years 25-44 years 45-64 years 65 years or older

In general, How would you rate your health? Excellent Very Good Good Fair Poor

Do you use email regularly? Yes No Sometimes

Have you used Dr Wood's on line Patient Portal? Yes No I tried but couldn't figure it out

In the last year, have there been times when you have not had a reliable phone to use? Yes No

In the past 12 months:

When you have wanted to see Dr. Wood for a new or urgent concern, have you been able to get in as soon as you needed to?

Always Usually Sometimes Never I have not needed to be seen

Comment: _____

When you have wanted to see Dr Wood for a long standing problem or a check up, have you been able to get in at a time that worked well for you?

Always Usually Sometimes Never I have not needed to be seen

Comment: _____

When you have called Dr. Wood's office, were your concerns taken care of as soon as was needed?

Always Usually Sometimes Never I have not called

Comment: _____

When you have emailed Dr. Wood's office, were your concerns taken care of as soon as was needed?

Always Usually Sometimes Never I have not emailed

Comment: _____

Thank you!